

Feedback for elective course at hematology unit, PMK hospital

Dear Dr Aum and the Phramongkutklao hospital,

- 1) On the very first day at the hospital, we visited the blood collecting process and its facilities. It was an incredible experience that was also eye-opening at the same time, mainly because of the growing usage of technology in these labs and number of staff required to collect, analyse, and store these blood and urine samples. Our invaluable time at the hospital's labs enabled us students to realise the career of medicine's wide ranging types of staff, researchers, and analysts in hospital labs simultaneously contributing to treating patients. Additionally, exploring the facilities bought from overseas to effectively aid these blood collection processes was another invaluable experience that has taught us numerous things about technological development starting from simple manual processes to just handling machineries.
- 2) At the pathology labs, we were shown several blood samples from patients with various types of diseases, ranging from autoimmune diseases to other inherited diseases that causes the body to function irregularly. Again, this has been another rewarding experience that enabled us students to link basic science knowledge learnt in school to diagnosing and suggesting possible treatments to diseases in the blood.
- 3) Besides our time at the 'research and development' aspects of the hospital, we also visited patients with Dr Aum in the pediatrics section of the Phramongkutklao hospital, exploring the daily life of a doctor and how busy they are. We learnt a lot from our visit on the third day, such as how patients are arranged in different floors and rooms depending on their conditions. Furthermore, we realised that doctors have to cope and successfully deal with emotional situations arisen from suffering patients and their families, giving us a brief insight on other challenges doctors will have to face.
- 4) As for the Outpatient Department (OPD), we witnessed firsthand procedures of blood collection, influenza tests, and vaccination of children throughout the morning and afternoon. In my opinion, nurses were incredibly professional and fast paced throughout the procedures, and conveys the level of standard required to perform as any medical personnel. Furthermore, we got to experience several dimensions of this career, ranging from meeting ill patients on a regular basis to the hard working and usually tense atmosphere of every department in striving to care for the ill.

To wrap this up, I have been incredibly grateful for this opportunity to learn more about the reality of the medicine career and would like to express my thanks again to Dr Aum, Kru Tee, Phramongkutklao hospital and the KruToo Team for making this possible.

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